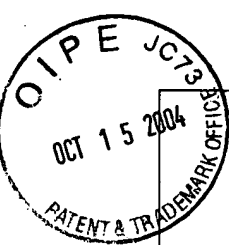


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TRANSMITTAL FORM <i>(to be used for all correspondence during pendency of filed application)</i>		Application Number	10/751,194
		Filing Date	December 31, 2003
		First Named Inventor	Garrett R. Goldfield
		Group Art Unit Number	2122
		Examiner Name	Not yet known
Total Number of Pages in This Submission	3	Attorney Docket Number	16319-08173

ENCLOSURES (check all that apply)	
<input type="checkbox"/> Fee Transmittal Form (in duplicate) <input type="checkbox"/> Check Enclosed <input checked="" type="checkbox"/> Return Receipt Postcard <input type="checkbox"/> Response to Notice to File Missing Parts <input type="checkbox"/> Assignment & Recordation Cover Sheet <input checked="" type="checkbox"/> Executed Declaration of Todd Haseyama <input type="checkbox"/> Power of Attorney <input type="checkbox"/> Application Data Sheet <input type="checkbox"/> Information Disclosure Statement & PTO/SB/08A <input type="checkbox"/> Copies of IDS Cited References <input type="checkbox"/> Request for Corrected Filing Receipt <input type="checkbox"/> Request for Correction of Recorded Assignment <input type="checkbox"/> Amendment/Response: [] Page(s) <input type="checkbox"/> After Final <input type="checkbox"/> Status Request <input type="checkbox"/> Revocation and Substitute Power of Attorney	<input type="checkbox"/> Issue Fee Transmittal <input type="checkbox"/> Letter to Chief Draftsperson <input type="checkbox"/> Formal Drawing(s): [] Sheet(s) of Figure(s) [] <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group <i>(Appeal Notice, Brief, Reply Brief)</i> <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____
REMARKS:	

SIGNATURE OF ATTORNEY OR AGENT			
Signature:			
Attorney/Reg. No.:	Amir H. Raubvogel, Reg. No.: 37,070	Dated:	October 11, 2004

CERTIFICATE OF MAILING			
I hereby certify that this correspondence, including the enclosures identified above, is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. If the Express Mail Mailing Number is filled in below, then this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service pursuant to 37 CFR 1.10.			
Signature:			
Typed or Printed Name:	Amir H. Raubvogel	Dated:	October 11, 2004
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0010/PTO Rev. 6/95 U.S. Department of Commerce Patent and Trademark Office COMBINED DECLARATION (37 CFR 1.63) AND POWER OF ATTORNEY FOR UTILITY OR DESIGN PATENT APPLICATION <input type="checkbox"/> Declaration Submitted with Initial Filing OR <input checked="" type="checkbox"/> Declaration Submitted after Initial Filing	Attorney Docket Number	16319-08173
	First Named Inventor	Garrett R. Goldfield
	COMPLETE IF KNOWN	
	Application Number	10/751,194
	Filing Date	December 31, 2003
	Group Art Unit	2122
	Examiner Name	not yet known

As a below named inventor, I hereby declare that:

My residence, mailing address, and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

PROVIDING SOFTWARE APPLICATION HELP BASED ON HEURISTICS

the specification of which *(Title of Application)*

☐ is attached hereto

OR

☒ was filed on 12/31/2003 as United States Application Number 10/751,194

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority	Certified Copy Attached?	
			Not Claimed	YES	NO
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>


☐ Additional foreign application numbers are listed on a supplemental priority sheet attached hereto:

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below.

Application Number(s)	Filing Date (MM/DD/YYYY)	<input type="checkbox"/> Additional provisional application numbers are listed on a supplemental sheet attached hereto.

DECLARATION					Page 2	
<p>I hereby claim the benefit under Title 35, United States Code § 120 of any United States application(s), or § 365(c) of any PCT international application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT international application in the manner provided by the first paragraph of Title 35, United States Code § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.</p>						
U.S. Parent Application Number	PCT Parent Number	Parent Filing Date (MM/DD/YYYY)	Parent Patent Number (if applicable)			
<input type="checkbox"/> Additional U.S. or PCT international application numbers are listed on a supplemental priority sheet attached hereto.						
<p>As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:</p>						
Name		Registration Number	Name		Registration Number	
Robert R. Sachs Amir H. Raubvogel		42,120 37,070	Rimma Budnitskaya Eileen A. Lehmann		48,237 39,272	
<input type="checkbox"/> Additional attorney(s) and/or agent(s) named on a supplemental sheet attached hereto.						
<p>Please direct all correspondence to:</p> <p style="text-align: center;"> Eileen A. Lehmann Fenwick & West LLP Silicon Valley Center 801 California Street Mountain View, CA 94041 U.S.A. </p>						
Telephone	(650) 335-7246		Fax	(650) 938-5200		
<p>I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.</p>						
Name of Sole or First Inventor:		<input type="checkbox"/> A petition has been filed for this unsigned inventor				
Given Name	Garrett	Middle Initial	R.	Family Name	Goldfield	Suffix
Inventor's Signature					Date	
Residence: City	Encinitas	State	CA	Country	USA	Citizenship
Mailing Address	236 Calle De Madera					
Mailing Address						
City	Encinitas	State	CA	Zip	92924	Country
<input checked="" type="checkbox"/> Additional inventors are being named on supplemental sheet(s) attached hereto						

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DECLARATION					ADDITIONAL INVENTOR(S) Supplemental Sheet				
Name of Additional Joint Inventor, if any:					A petition has been filed for this unsigned inventor				
Given Name	William		Middle Initial	K.	Family Name	Scarvie		Suffix	III
Inventor's Signature						Date			
Residence: City	San Diego		State	CA	Country	USA		Citizenship	US
Mailing Address	4265 Mt. Voss Dr.								
Mailing Address									
City	San Diego		State	CA	Zip	92117		Country	USA
Name of Additional Joint Inventor, if any:									
A petition has been filed for this unsigned inventor									
Given Name	David		Middle Initial		Family Name	Murray		Suffix	
Inventor's Signature						Date			
Residence: City	Carlsbad		State	CA	Country	USA		Citizenship	US
Mailing Address	7302 Spinnaker Street								
Mailing Address									
City	Carlsbad		State	CA	Zip	92009		Country	USA
Name of Additional Joint Inventor, if any:									
A petition has been filed for this unsigned inventor									
Given Name	Todd		Middle Initial		Family Name	Haseyama		Suffix	
Inventor's Signature						Date	8/26/04		
Residence: City	Encinitas		State	CA	Country	USA		Citizenship	US
Mailing Address	415 Via Ultimo								
Mailing Address									
City	Encinitas		State	CA	Zip	92024		Country	USA
Name of Additional Joint Inventor, if any:									
A petition has been filed for this unsigned inventor									
Given Name			Middle Initial		Family Name			Suffix	
Inventor's Signature						Date			
Residence: City			State		Country			Citizenship	
Mailing Address									
Mailing Address									
City			State		Zip			Country	
Additional inventors are being named on supplemental sheet(s) attached hereto									